

**Scenarios: Choose one of the following ways of handling a situation:**

- **Passive**
- **Passive Aggressive**
- **Aggressive**
- **Assertive**

- 1. Your co-worker comes in 2 hours late for the morning shift, rushes in without an explanation, and starts washing dishes.**
  
- 2. Your co-worker makes a big mess on the floor by spilling the noodles. She says to you, "Help me clean this up."**
  
- 3. Your co-worker gets a call and is told that their family is outside waiting to talk with them. Everyone is rushing around trying to get the special meal requests out.**
  
- 4. You get a call from another staff member who tells you that there are tiny little "things" swimming around in the jello.**